

A service fee is to be paid in addition to the charge for change of the ticket as specified in the conditions of purchased [Price package](#), or for ticket refund if the ticket is refundable.

Service Fees	Czech Republic	Other Countries
Ticket purchase		
On the Internet	270 CZK	10 EUR*
Through the Call Centre	800 CZK	30 EUR*
At the Sales office	800 CZK	30 EUR*
Change of the ticket		
On the Internet	0 CZK	0 EUR
Through the Call Centre	400 CZK	15 EUR*
At the Sales office	400 CZK	15 EUR*
Ticket refund		
On the Internet	0 CZK	0 EUR
Through the Call Centre	800 CZK	30 EUR*
At the Sales office	800 CZK	30 EUR*

* or equivalent amount in the local currency